



## QUALITY POLICY

Tank & Vessel Engineering is a privately owned and proudly Western Australian Company, that specialises in servicing, maintenance and repairs to all fixed and mobile tanks and vessels.

Our Management and Staff are committed to quality products and services, which meet and exceed customer expectations and requirements, through a well implemented quality management system.

### Quality Objectives

- Provide an exceptionally high-quality level of products and services to our customers
- Manage our processes to maximise efficiency and productivity
- Follow up on services and products provided, to ascertain that our goals and objectives are being achieved

### As part of our systems and processes we will:

- Train, educate and communicate with employee's, contractors and other relevant interested parties regarding this policy and quality expectations where necessary
- Ensure that this policy is available to interested parties
- Define and meet objectives, by documenting and monitoring measurable quality targets
- Comply to statutory, regulatory and other requirements
- Apply a Plan, Do, Check, Act methodology to our Quality Management System
- Continually monitor and improve our quality performance and the effectiveness of our Quality Management System
- Apply Risk Based Thinking within our systems, operations and processes
- Conduct audits of key processes within the business as part of our Continual Improvement Process
- Review this policy annually
- Ensure our Quality Management System is conformant and certified to ISO 9001:2015

Approved by

Chris Gonapinuwala - Operations Director

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